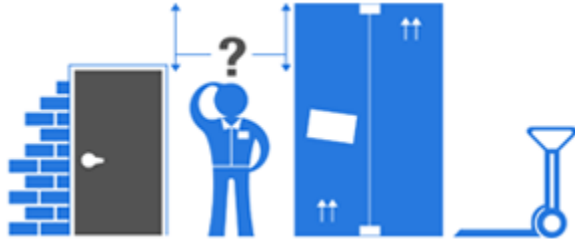




DELIVERY OF LARGE & BULK ITEMS. PLEASE TAKE NOTE.

1 - Please check dimensions!

Ensure your large item will fit into your premises.



2 - Our carriers will be in contact with you to agree a booking in time

- In some cases delivery will not take place until a booking in time has been confirmed
- Please make sure your contact is available to take calls
- We aim to book in deliveries within 4 working hours of order placement

3 - Deliveries are made to the threshold of the premises

- Our deliveries are kerbside, to a ground floor location at the entrance of the building
- Standard delivery does not include the removal of old units or packaging
- We can arrange the collection and disposal of your old units, for details please see our WEEE compliance policy
- Deliveries are made between the hours of 7AM and 6PM
- Timed deliveries are available for an additional charge, please contact us for more information

4 - Upon receipt of your goods, please inspect for any damages.

- Should you have any concerns, please sign as damaged or decline the delivery
- In the unlikely event of transit damage, please notify us within 24 hours so that we can ensure a speedy resolution

5 - A restocking fee may apply for non-damage related returns

- If you choose to cancel your order prior to delivery, or you are unable to accept delivery once booked in, you may incur a restocking or redelivery fee

Please note: Delivery surcharges for large, fragile or heavy items may apply to remote or offshore areas and detailed if applicable.

By submitting this order you accept this delivery information and any related delivery charges where applicable.